

8 THAYER HTS. RD.
HOPKINTON, MA, 0174
BELGRADE LAKES, ME.
AUGUST 3, 1995

TO THE EDITOR
MORNING SENTINEL
25 SILVER ST.
WATERVILLE, ME. 04901

ACROSS THE COUNTRY WE HEAR HORROR STORIES OF HOW PEOPLE (TOURISTS IN PARTICULAR) CAN BE TAKEN ADVANTAGE OF WITH AUTO REPAIR SCAMS. I WOULD LIKE TO RELATE WHAT OCCURED AT ARBO'S TRANSMISSION OF WATERVILLE.

MY SERVICE STATION IN MASS. HAD ADVISED ME THAT MY TRANSMISSION NEEDED REBUILDING AND IT HAD BEEN GETTING WORSE, BY THE DAY. I CALLED AND MADE AN APPOINTMENT TO HAVE IT REBUILT AT A COST OF \$1200.00 AT ARBO'S.

WHEN I ARRIVED THEY TEST DROVE IT AND THOUGHT SOMETHING ELSE WAS CAUSING THE PROBLEM. I LEFT THE CAR OVERNIGHT AND RETURNED THE FOLLOWING DAY. YOU CAN IMAGINE HOW I FELT WHEN I WAS PRESENTED A BILL FOR \$68.00 FOR SOME MINOR REPAIRS.

THE CAR RUNS PERFECT AND I THINK ARBO'S DESERVES A HIGH FIVE AND CONGRATULATIONS FOR REPRESENTING MAINE IN SUCH A PROFESSIONAL MANNER.

Patrick J. Manning