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DEAR ARBOIS;

ON A RECENT TRIP TO MY CAMP IN ELLSWORTH, MY GMC SUBURBAN BEGAN TO MAKE STRANGE AND SCARY SOUNDS. THINKING TRANSMISSION, I LOOKED IN THE YELLOW PAGES. I CALLED ARBOIS AND WAS TOLD TO BRING IT IN. BEING FROM OUT OF STATE WITH POSSIBLE LARGE AUTO PROBLEMS I WAS A BIT APPREHENSIVE BUT HAD LITTLE CHOICE. ARBOIS TOOK MY TRUCK IN AND EXPLORED THE PROBLEM. IT TURNED OUT TO BE A LOOSE BOLT IN THE FLYWHEEL. NOT ONLY WAS I RELIEVED BUT THEY TIGHTENED UP EVERYTHING IN THE AREA AND CHARGED ME ONLY AN HOURS LABOR. MOST PLACES WOULD HAVE FOUND A WAY TO GET AT LEAST ONE ARM AND MY BEST LEG. THANK YOU FOR YOUR HONESTY AND QUICK SERVICE. ENCLOSED PLEASE FIND A TOKEN OF APPRECIATION. BUY THE BOYS SOME COFFEE AND DONUTS I WOULD RECOMEND YOU TO ANYONE.

SINCERLEY,

Tom Christinat